



## CAST IRON RADIATORS

**Guarantee, care Instructions  
and product handling guide**





Thank you for choosing Carron to purchase your cast iron radiators.

Please complete the information below and keep in a safe place for future reference: -

**Order Number : \***

**No. of Radiators:**

**Date of Purchase:**

**Retailer purchased from :**

**Installer Details :**

**Name :**

**Address :**

**Phone No. :**

**Installation Date :**

**Brand of inhibitor used(i.e. Fernox/Sentinel) :**

**\*This is the 10 digit number on your dispatch note :**

**Jig UK Limited**

Hurlingham Business Park

Fullbeck Heath

Grantham

Nottinghamshire

NG32 3HL

**VAT Number** GB 610581177

**Despatch Note**

<b>For Order</b>	0000012345
<b>Dated</b>	01/01/2015
<b>Despatch Note Number :</b>	0000012345
<b>Despatch Date :</b>	01/01/2015





## **Product Handling**

In order to ensure the safe handling of your radiator, please follow the guidelines as detailed below.

Cast iron radiators are very heavy, you must ensure that adequate and appropriate manpower/ lifting equipment is used whilst manoeuvring your radiators into position. This should be a minimum of 2 people per radiator.

The most common cause of leaks is the strain on the gaskets when carrying the radiator incorrectly.

You must ensure that the radiator is only moved in the upright position once removed from the pallet to prevent flexing of the seals. The most common method is to support the radiator between the fins by using a suitable support bar at each end as illustrated below:



**For heavier radiators,  
extra manpower  
should be used.**



## **Finishes/Care instructions**

Prior to despatch, each radiator has a rigorous QC inspection for build and finish quality. These are then individually wrapped and packed on to a pallet for transportation. Should your radiator suffer any damage during positioning within your property then we provide complimentary touch up pots with your delivery.

Full Polish and Highlight finished radiators external surfaces should be kept dry at all times. A light coat of 3 in 1 oil will prevent any surface rust appearing and will need to be reapplied as required. If you have selected to have your radiators lacquered then you will not need apply this.

## **Water Treatment**

On completing the installation of your radiators, the system should be thoroughly flushed with an appropriate cleaning/flushing agent ensuring the manufacturer's instructions are followed.

The system should then be dosed with a suitable inhibitor. It is essential that this is done correctly and the system pH does not exceed 8. Systematic testing/re-dosing is required as per the manufacturer's instructions, Sentinel and Fernox offer a wide range of suitable products for accomplishing this.

Failure to do this would significantly reduce the life of your heating system and radiators and invalidate the Lifetime Guarantee we offer.

Further information is available from : -

**<https://fernox.com/>**

Or

**<https://www.sentinelprotects.com/uk>**



## Installation Guide

Installation of your radiators should only be carried out by a competent person.

Wall Stays must be used for securing the radiator to the wall, we would recommend additional wall stays for radiators longer than 10 sections. Instructions for wall stay installation are available at : -

<https://www.carron.uk.net/carron-accessories>

Removal of plastic plugs

Following our testing process, there may be a small amount of water left in the radiator, care should be taken when removing these plugs to prevent damage to flooring/carpets.

## Valve tails

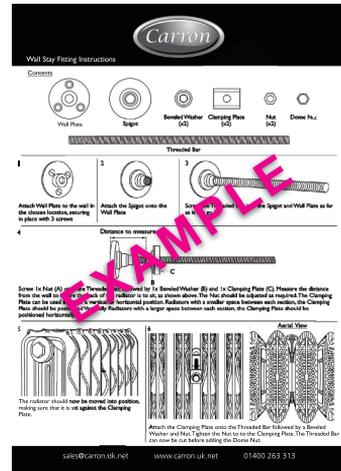
These should be installed using a suitable liquid sealant or PTFE tape.

Excessive force should not be used when tightening these as the brass components maybe damaged. Your cast iron radiator will have a left hand threaded bush in one end, to preventing undoing this when installing the valve tails, a suitable adjustable spanner should be used to hold this in place.

It would not normally be necessary to undo the bush on the radiator during installation, but should this occur, they should be gently retightened using a 8" adjustable spanner to create a good seal. It may be necessary to replace the gasket if this has been damaged during reinstallation.

## Bleed Valves

These should be installed using a suitable liquid sealant or PTFE tape. They will be enclosed with your touch up paint, please ensure these are not over tightened during installation.



## **UK Lifetime Guarantee**

We appreciate your radiators are an investment, but when buying through Carron, these really can last a lifetime. Stylish, efficient and built to last, Carron are proud to offer a lifetime guarantee on all radiators.

## **What's Covered?**

Carron guarantees that their radiators are free from defects in material and workmanship at the time of purchase. For this Lifetime Guarantee to apply you must follow the care and use instructions provided with your product. This warranty covers normal domestic use only.

Carron will replace defective products free of charge with the same or a similar product (if the original one is no longer available). Carron reserve the right to replace only the defective section of the radiator.

## **What's Not Covered?**

This guarantee does not cover damage caused by normal wear and tear, accident, misuse, abuse or commercial use. In addition consequential damage is expressly excluded. Heated towel rails and ancillary items which include, but are not limited to, valves, pipe shrouds and wall stays are covered by our normal 12 months warranty. Plumbing costs and those costs associated with removal/reinstating of the radiators both to and from the property are not covered.

## **Who's Covered?**

The original retail purchaser of the product is covered by this guarantee. Cover will cease should the product be sold or otherwise transferred to any other user.



### **How Long Does the Guarantee Last?**

This Lifetime Guarantee begins on the date of purchase and lasts until the purchaser sells or transfers the product.

To activate your Lifetime Guarantee and register your product, please visit:

**[www.carron.uk.net/product-registration](http://www.carron.uk.net/product-registration)**

**NOTES: -**





Carron is a trading name of JIG UK LTD  
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